



# ANNUAL REPORT

30 June 2015

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NESS Super's annual reporting to members comprises this Annual Report and your Member Statement for the period 1 July 2014 to 30 June 2015. This Annual Report should be read in conjunction with your Member Statement. It is available from NESS Super's website or on request. Please call 1800 022 067 to have a copy sent to you.

#### **About this Report**

This Annual Report is issued by NESS Super Pty Ltd ABN 28 003 156 812 AFSL 238945. Trustee of NESS Super ABN 72 229 227 691. MySuper authorisation 72229227691044

#### Issued 23 October 2015.

This Annual Report contains general advice only and does not take into account any person's individual financial objectives, financial situation or needs. A NESS Super or NESS Pension member should, before acting on any financial product advice, consider the appropriateness of the advice, having regard to his or her own objectives, financial situation or needs. NESS Super is governed by a legal document called a Trust Deed. If there is any discrepancy between the Trust Deed and this Annual Report, the Trust Deed prevails.

While the Trustee has taken all due care in the preparation of this Annual Report, it shall not be liable for errors and omissions.

# Message from your Board

We are pleased to report that NESS Super has achieved two significant results during 2014/15 with:

- All of NESS Super's 7 investment options and NESS Pension's 6 investment options achieved above median investment performance as compared to similar funds over a 3 year period; (1)
- In contrast to the experience of many superannuation funds, insurance premiums for Death and Total and Permanent Disablement Cover have reduced from 1 July 2015.

The result for the NESS MySuper option was a return of 8.91% for super members and a return of 10.00% for the pension members' Moderate option. For more information, please refer to the Investment report on page 8.

NESS Super is the Fund dedicated to contractors and their employees in the electrical and communications industries. To further assist you in 'Powering your financial future', we have continued to enhance NESS Super and our services. The aim of the Board is to improve the way we communicate with you and to provide greater resources to servicing our membership. SuperStream, an initiative by the Government to improve the flow of information between employers and superannuation funds is now up and running with many of our employers now taking advantage of the NESS Super clearing house.

Other enhancements include:

- a comprehensive review of our investment strategy for our NESS Pension investment options with strategic changes to better reflect the need of Pension members for shortterm stability of returns and downside risk protection;
- the ability for Pension members to nominate the month that their pension payments commence if they nominate a monthly, quarterly or annual payment cycle;
- greater flexibility for NESS Super and NESS Pension members to switch investment options, with switching options now available on a weekly basis (previously a monthly basis):
- premium rates for Death cover and Total Permanent Disablement (TPD) cover reducing from 1 July 2015 by approximately 4%; and
- continuing member and employer support and education from Mynas Leontios, NESS Super's service representative.

To find out more about these changes, please read page 4.

There have also been a number of significant Board changes since 1 July 2015 and we welcome Dave McKinley and Steve Robinson as the new ETU NSW nominated Directors and Chris Madson as an alternate Director, NECA nominated. We thank our outgoing Directors Russell Wilson and Paul Sinclair for their service as a Director.

As Chair of NESS Super and on behalf of the Board and staff, I thank you for your continued support and look forward to the future years and challenges ahead. Finally, I would like to thank the Board and the staff of NESS Super for the efforts they have made in achieving the goals they have set for the year.

**Tony Glossop** Chairman of the Board



TONY GLOSSOP (Chairman of the Board) **Employer Representative** Director Nominated by NECA

# News update

#### Changes to investment switching arrangements

From 1 July 2015, NESS Super and NESS Pension members will be able to switch their investment choices weekly. For more details, please see page 27.

#### Review of NESS Pension Investment Strategy

We have worked with our asset consultants, JANA Investments Advisers Pty Ltd (JANA) to enhance our range of Pension investment options. JANA has reviewed the investment objectives, asset allocations and risk objectives for each of our Pension investment options. They have recommended strategic changes to each that better reflect the need of Pension members for short-term stability of returns and downside risk protection. For more details, please see page 27.

#### More flexibility in NESS Pension payment arrangements

From 1 July 2015, there is now more flexibility in NESS Pension payment arrangements. NESS Pension members can choose how often they would like to receive their pension payments - bi-monthly, monthly, quarterly, halfyearly or yearly.

From 1 July 2015, members who choose to receive their payments quarterly, half-yearly or yearly will be able to nominate which month they would like these payments to be made. Prior to this change, there were set dates for members choosing these frequencies to receive their payments.

#### The Federal Government and Super Changes

The coalition government announced in September 2014 that the superannuation guarantee (SG) will remain at 9.5 per cent until 2021/2022. As a result, the staged increase in the SG to 12 per cent will not take place until 1 July 2025 - seven years later than the current law dictates and nine years later than the original Labor legislation intended.

The Minister for Finance, Mathias Cormann, also confirmed that the government will retain the Low Income Super Contribution (LISC) in its existing form until 30 June 2017. The LISC compensates low income earners by up to \$500 for the 15% tax paid on their super contributions.

#### REMINDER that the Government SuperStream clock for employers is ticking...

The ATO has continued to remind employers of their requirements and the timeframes in order to meet the new Government Data and Payment Standard (SuperStream) requirements.

This commenced from 1 July 2014 and will eventually require all employers to make super payments and send the applicable payment data electronically. As a reminder:

- medium to large employers (having 20 or more employees) must have the new requirements in place by 31 October 2015 (extended from 1 July 2015); and
- smaller employers (having 19 or less employees) must have the new requirements in place by 1 July 2016.

It's important to prepare now, especially if you have 20 or more employees (and have not already commenced your implementation) to ensure you are able to comply and meet the upcoming requirements by necessary timeframes.

#### The Super Contribution Caps have remained the same

The concessional contribution caps (for "pre-tax" contributions including SG, salary sacrifice and employer additional contributions) for the current financial year (1 July 2014 to 30 June 2015) are as follows:

- General cap \$30,000 (new increased indexed amount).
- Individuals aged 50 and over \$35,000.

The non-concessional contribution cap (for "after-tax" contributions) for the current financial year has increased to \$180,000 or \$540,000 in advance for three years.

These caps remain the same for the 2015 – 2016 financial

#### Your insurance premiums have been reduced!

You may have seen and read over recent times the media headlines and articles that some superannuation funds have significantly increased their insurance premiums in the face of increased insurance claims.

However, due to our solid claims experience and industryspecific focus, the experience to date for NESS Super

# News update

members has been quite the opposite, with premium rates for Death cover and Total Permanent Disablement (TPD) cover reducing from 1 July 2015 by approximately 4%. This has been achieved without changes to our insurance terms and conditions. In addition, our competitively priced Temporary Salary Continuance (TSC) cover premiums have remained the same. Please see page 23 for further information.



Experience and personal service we're large enough to matter, small enough to care.

With NESS Super, you are not just a number!

We offer a personalised service where members and employers can find out more about NESS Super, its products, services and superannuation by contacting NESS Super's service representative, Mynas Leontios.

With over 25 years' experience in superannuation and 5 years' experience in the electrical and communications industry, Mynas is able to provide general superannuation advice to members and employers to help them get the best from NESS Super. Mynas is available to visit worksites and talk to both members and employers about NESS Super and super in general. Mynas is also available to help employers meet the Government SuperStream requirements.

# The people who look after your super

#### **Trustee Board**

NESS Super is the Fund dedicated to employees and employers in the electrical and communications industries. NESS Super's Trustee Directors understand your industry because most are from your industry.



NESS Super's Directors (left to right) Dave McKinley, Steve Robinson, Tony Glossop, John McCrory, NESS Super Alternate Director, Chris Madson and NESS Super Director Reg Young.

NESS Super is managed by a trustee company, NESS Super Pty Ltd (the Trustee), ABN 28 003 156 812, AFSL 238945. The Board is made up of five directors who are responsible for managing NESS Super in the best interests of all members. They are:

Reg Young	Employer Representative Director, nominated by the National Electrical and Communications Association NSW (NECA)
Dave McKinley	Member Representative Director, nominated by the Electrical Trades Union New South Wales Branch (ETU) – appointed 30 July 2015
Tony Glossop (Chairman of the Board)	Employer Representative Director, nominated by NECA
Steve Robinson	Member Representative Director, nominated by the ETU – appointed 7 October 2015
John McCrory	Independent Director, appointed by the other Directors
Chris Madson	Employer Representative Alternate Director, nominated by NECA – appointed 17 September 2015

Certain Directors are also members of the Audit & Compliance, Investment, Marketing, Remuneration and Insurance Committees. Angie Mastrippolito is the Secretary of NESS Super, the Trustee and the Committees.

The following Directors ceased to be Directors in the period since 1 July 2015

Russell Wilson	Member Representative Director, nominated by the ETU – ceased 3 July 2015
Paul Sinclair	Member Representative Director, nominated by the ETU – ceased 25 September 2015

# The people who look after your super cont.

NESS Super's governing rules are set out in its Trust Deed and product information is set out in the relevant Product Disclosure Statements. The Trustee's rules are contained in its Constitution.

NESS Super is regulated by ASIC (Australian Securities and Investments Commission) and APRA (the Australian Prudential Regulation Authority). Other regulators are the ATO and AUSTRAC (Australian Transaction Reports and Analysis Centre). NESS Super is also subject to the many laws applicable to superannuation and financial services products.

The Trustee Board has taken out indemnity insurance to protect its Directors and NESS Super against most of the financial liabilities that may be incurred during their management of NESS Super. This insurance does not protect the Trustee or NESS Super from being liable for the consequences of Trustee Director fraud, dishonesty, intentional or reckless neglect, willful default or other misconduct.



NESS Super aims to help members achieve security in retirement. We act in the best interests of our members and provide a high level of service to employers. Please direct your NESS Super enquiries initially to our service centre by calling 1800 022 067.

If you need to **contact** a representative of the Trustee, email me at: angiem@nesssuper.com.au

Angie Mastrippolito Chief Executive Officer and Fund Secretary

#### **CEO** and Fund Secretary

Angie Mastrippolito, CEO and Fund Secretary, is responsible to the Trustee for the efficient running and day-to-day management of NESS Super.

Angie works closely with the Trustee Board to make sure all decisions made by it are implemented effectively. She also manages all of the expert service providers to NESS Super, making sure they deliver to the required standard and provide value for money.

#### NESS Super's expert service providers

A professional team made up of an administrator, auditors, investment consultant and other service providers help the Trustee to fulfil its responsibilities. As at 30 June 2015 its service providers were:

#### **ADMINISTRATIVE SERVICES**

Australian Administration Services ABN 62 003 429 114

#### **AUDITOR**

Ernst & Young ABN 75 288 172 749

#### INTERNAL AUDITOR

KPMG ABN 51 194 660 183

#### **CONSULTANT**

Deloitte Touche Tohmatsu ABN 74 490 121 060

#### CONSULTING SERVICES

Professional Financial Solutions ABN 84 096 646 178

#### **EMPLOYER CLEARING HOUSE**

The Superannuation Clearing House Pty Ltd ABN 15 086 576 721

#### **ELIGIBLE ROLLOVER FUND**

AUSfund ABN 85 945 681 973

#### FINANCIAL ADVISER

Money Solutions Pty Ltd ABN 36 105 811 836, AFSL 258 145

#### **INSURER**

Hannover Life Re of Australasia Ltd ABN 37 062 395 484

#### INVESTMENT CONSULTANT

JANA Investment Advisers Pty Ltd ABN 97 006 717 568

#### **LEGAL ADVISER**

Mercer Legal Pty Ltd ABN 11 091 577 632

# Investment report

### for the year ended 30 June 2015

#### The Year in Review

Australia's economy continued to grow but at a pace that the Reserve Bank of Australia (RBA) has described as 'below trend'. The economy is experiencing conditions that differ from a normal business cycle with numerous signs the post-'mining boom' transition of the Australian economy could be challenging. Partly offsetting the downturn in mining investment, housing construction has recently seen strong growth while consumer spending has also improved. Faced with economic growth (and inflation) on the weaker side of expectations, the RBA reduced the cash rate on two occasions in the second half of the financial year. The impact of the lower rates has clearly contributed to the sharp rise in dwelling prices in some of Australia's major cities.

Growth in the US and UK has been the most resilient of the developed economies. As a result, they are expected to be the first countries to begin lifting interest rates.

Elsewhere in the developed world, conditions in the Eurozone and Japan are showing early signs of improving but it is occurring slowly, underpinning the ongoing need for their respective QE programs. On-going issues in Greece create risks that the Eurozone's growth recovery will falter. Growth in Asia continues at a reasonable pace, while in China growth has slowed more than expected, requiring policy stimulus measures such as lower interest rates and fewer restrictions on bank lending.

Global equities - Global equities as represented by the MSCI World ex-Australia index returned 11.6% on a hedged basis (in AUD) over the year while unhedged returns (in AUD) were much higher at 25.9% for the year as the Australian dollar depreciated against major overseas currencies, particularly against the US Dollar and Pound Sterling.

Australian equities - It was a volatile year for Australian shares but for the year, the S&P/ASX300 index returned 5.6%. Strong growth nearly pushed the index through 6000 points on multiple occasions, before a steady sell-off in Q4 dragged the index back to 5451 at the financial year end.

While Australia's share market recorded a modest gain, there were pronounced differences in industry sector performances. Increasing supply coupled with slowing demand in China combined to push iron ore prices lower. Rising shale oil production and a breakdown in the Organisation of Petroleum Exporting Countries (OPEC) cartel weighed heavily on oil prices. As a result, Energy (-20.4%) and Materials (-6.8%) sectors underperformed other sectors of the Australian market.

A low interest rate environment and increased volatility drove investors into high yielding and defensive sectors of the Australian market. As such, the best performers sectors were Health Care (29.1%) and Telecoms (25.8%). Companies with offshore earnings which are likely to benefit from the weakness in the Australian dollar versus the US dollar also performed well.

Property - in the Property sector, Australian Real Estate Investment Trusts (AREITs) generated a strong return (20.2%), with performance primarily driven by investors searching for yield. Australian unlisted property trusts generated more stable returns over the financial year at around 9%.

Fixed Interest - Inflation linked bonds (6.4%) and hedged global government bonds (6.2%) provided the best returns, while Australian government bonds (5.8%) also performed well.

Interest rates remained at historically low levels around the globe for much of the year as the priority for many countries and regions was to provide much needed economic stimulus, especially in Europe where deflation has been a real risk

.

#### Looking Ahead - 2014/15

At this time, the major developed world economies in the U.S and Europe are at various stages of their post GFC (Global Financial Crisis) recoveries while growth in key emerging markets including China is slowing. As it has over the past year, we believe this divergence of growth outcomes and the related divergence of monetary policy settings between the major economies will continue to exert a strong influence on investment markets in the year ahead. We expect further episodes of volatility in equity, currency and bond markets as investors reset expectations for growth and interest rates across the major economies with a particular focus on the U.S. where the Federal Reserve is cautiously moving towards raising interest rates for the first time since the GFC.

Market Performance – 30 June 2015	1 Year	3 Years p.a.
Australian Equities	5.6%	14.7%
Australian Property (Unlisted)*	8.6%	8.6%
Australian Property (Listed)	20.2%	18.3%
Overseas Equities (Hedged into AUD)	11.6%	20.5%
Overseas Equities (Unhedged into AUD)	25.9%	26.8%
Australian Bonds	5.6%	4.8%
Overseas Bonds (Hedged into AUD)	5.6%	6.0%
Cash	2.6%	2.9%
Australian Dollars vs. US Dollars	-18.6%	-9.2%

<sup>\*</sup>Estimate at 9/7/2015

Source - JANA, FactSet, S&P, MSCI, Mercer, UBS, Barclays

All investment information in this article was provided by JANA Investment Advisers Pty Ltd Market Performance indicators make no allowance for tax or investment fees.

# Your investment options

NESS Super offers members a range of seven investment options and six pension options that can be mixed in any combination to suit your personal investment and retirement needs.

You can choose a mix of conservative and aggressive investments, giving you exposure to asset classes such as cash, fixed interest, shares and property. We recommend you review those options every year when you receive your statement.

The crediting rates for each investment option for the 2014/15 year, net of tax and fees, are shown below.

On the following pages you'll find details of each of NESS Super's investment options, underlying investments and a history of returns.

If you want to change your investment option(s), you can switch via MemberAccess or if you are a pension member via Pension MemberAccess or by completing a Change My Investment Choice Form from our website www. nesssuper.com.au or request one from NESS Super by contacting us on 1800 022 067. Your investment switch will occur in accordance with the guidelines outlined in the 2015 NESS Super PDS and "More about NESS Super" or if you are a pension member as outlined in the 2015 NESS Pension PDS.

If you need help choosing the right investment option for your personal situation or with managing your Super up to and through retirement, simply ring NESS Super on 1800 022 067 and ask to speak to a financial adviser at Money Solutions.

#### 2014/15 Crediting rates

The rates shown, in the table below, are the annual crediting rates of all NESS Super's investment options for the 2014/15 year, net of tax, fees and other costs.

#### Crediting rates for NESS Super members - 2014/15

Cash	2.25%
Stable	5.66%
NESS MySuper	8.91%
Property	9.19%
High Growth	11.26%
Australian Shares	6.51%
Overseas Shares	18.13%

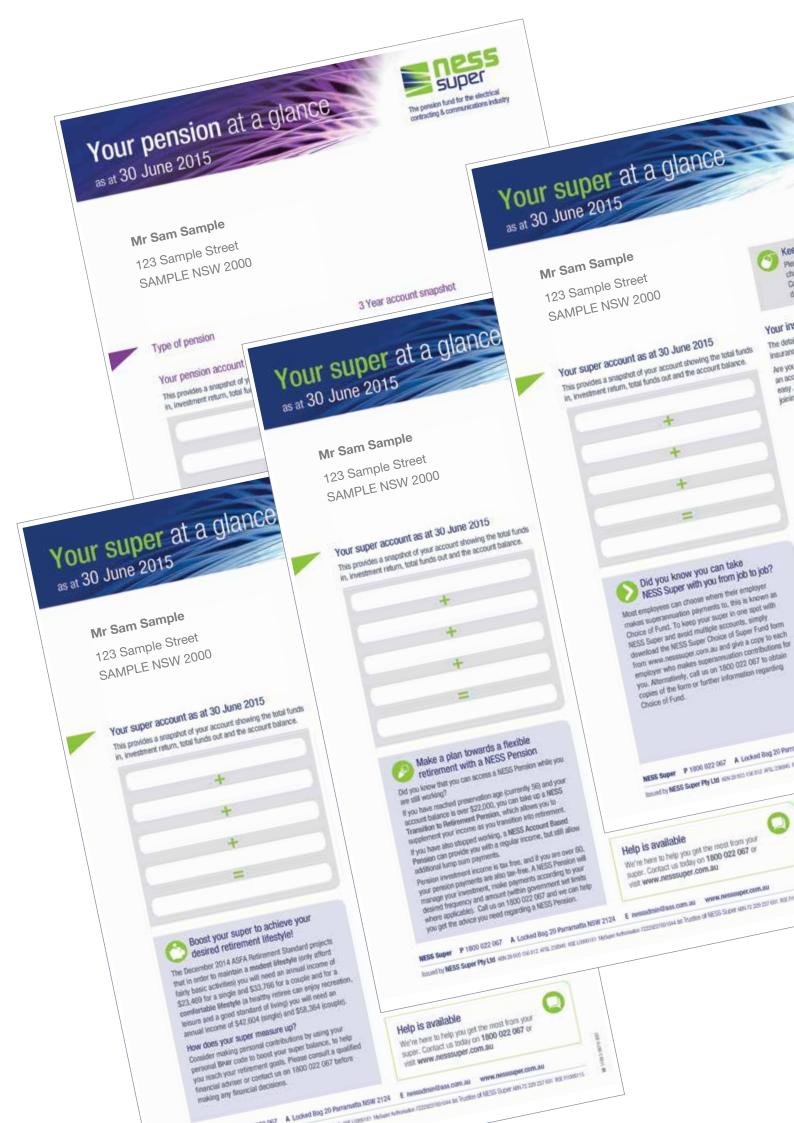
#### Crediting rates for NESS Pension members - 2014/15

Cash	2.56%
Conservative	6.32%
Cautious	7.99%
Moderate	10.00%
Assertive	10.91%
Aggressive	12.04%

The NESS MySuper option is the default option for NESS Super members. If you haven't made an investment choice, your super will automatically be invested in this option. Pension members must select their investment options.

If your account was invested in the same investment option for the whole financial year, you will receive the total annual rate for that option, allowing for the movement of cash into and out of your account. If you switched options during the year, you will receive crediting rates for those options based on the timing of the investment switch.

For more detail on NESS Super's investment performance, see pages 10 to 13 and the information included with your Member Statement.



# Your investment options cont.

## for the year ended 30 June 2015

The charts below detail NESS Super's seven investment options and asset allocations as at 30 June 2015. For comparison purposes, 30 June 2014 allocations are shown in brackets. Pension options are on the following pages.

	CASH <sup>1</sup>		STABLE <sup>1</sup>		NESS MYSUPER	1	
Profile	An investment with security but low po for growth after take account inflation.	otential	An investment with good security and potential for some growth.		For growth above inflation over the medium term. Defau option for members who do not make a choice.		
Risk Profile	Very low risk. The most conservative investment, likely to produce both the lowest volatility and the lowest long-term returns. It invests exclusively in cash investments.		Low risk. A conservative investment, likely to produce both low volatility and lower long-term returns. The majority of the Stable option is invested in defensive assets such as cash, Australian and overseas fixed interest.		Moderate risk. A confineestments, proof a balance between the start of	oviding more een risk and able option. ce less shortty than the on but not	
Investment Objective <sup>2</sup>	and tax in line with	and tax in line with the UBS and tax over rolling three-year and tax over Australia Bank Bill Index. periods of at least 1% per periods of at		and tax over rolling three-year periods of at least 1% per annum above inflation, as		e a return after fees ver rolling ten-year f at least 3% per love inflation, as by the CPI*.	
Asset Mix	Defensive Assets:	100%	Growth Assets: Defensive Assets:	35% 65%	Growth Assets: Defensive Assets:	70% 30%	
Crediting Rates <sup>3</sup> -Year Ended 30 June	2015 2014 2013 2012 2011	2.25% 2.73% 3.44% 4.77% 4.90%	2015 2014 2013 2012 2011	5.66% 8.08% 9.32% 4.51% 7.80%	2015 2014 2013 2012 2011	8.91% 12.53% 16.07% 0.13% 8.60%	
Compound Average Returns <sup>3</sup>	5-year: 10-year:	3.61% 3.89%	5-year: 10-year:	7.06% 5.56%	5-year: 10-year:	9.12% 6.03%	
Allocations at 30 June 2015 The actual amount of investment return applied to your account for the year may not equal the crediting rate declared for your selected investment option(s) due to the timing of transactions recorded in your NESS Super account.	Cash	100% (100%)	<ul> <li>Australian Shares</li> <li>International Shares</li> <li>Defensive Alternatives</li> <li>Unlisted Property</li> <li>Listed Property</li> <li>Growth Alternatives</li> </ul>	35.7% (33.5%) 11.0% (12.8%) 9.0% (9.2%) 7.6% (7.4%) 8.1% (8.8%) 1.5% (1.2%) 2.8% (2.9%) 24.3% (24.2%)	Cash Australian Shares International Shares Defensive Alternatives Unlisted Property Listed Property Growth Alternatives Fixed Interest	12.9% (10.7%) 25.6% (29.2%) 26.9% (26.2%) 8.5% (7.2%) 8.6% (8.6%) 2.1% (1.8%) 4.8% (5.4%) 10.6% (10.9%)	

<sup>1</sup> The performance of investment options is not guaranteed. Their values will rise and fall, reflecting the variable performance of investment markets.

The investment objectives do not constitute a forecast or guarantee of future returns.

<sup>2</sup> NESS Super is required by law to set an investment objective for the Fund and each underlying investment option.

<sup>3</sup> Past performance is not an indicator of future performance. Crediting rates are net of fees and taxes.

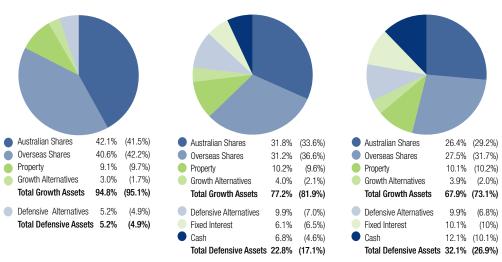
<sup>\*</sup> Consumer Price Index (CPI)

PROPERTY <sup>1</sup>		HIGH GROWTH	ı	AUSTRALIAN SI	HARES <sup>1</sup>	OVERSEAS SHA	RES <sup>1</sup>
For growth above the medium term						ignificant growth above on in the longer term.	
Moderate to high Property option in and listed proper higher long-term the Stable option more volatility.	nvests in direct ty. It provides returns than	High risk. This ha long-term return and is also the high strategy producing returns over the s	expectation ghest risk ng very volatile	High risk. This ha long-term return and is also the his strategy producin returns over the s	expectation ghest risk ng very volatile	High risk. This has long-term return eand is also the high strategy producing returns over the s	expectation ghest risk g very volatile
To achieve return and tax over rolling periods of at leas annum above infl measured by the	ng five-year st 2% per lation, as	To achieve a return and tax over rolling year periods of at per annum above measured by the	ng seven- least 4% inflation, as	To achieve a retu and tax over rollir year periods of at per annum above measured by the	ng seven- t least 4% e inflation, as	To achieve a retur and tax over rollin year periods of at per annum above measured by the	g seven- least 4% inflation, as
Growth Assets:	100%	Growth Assets:	100%	Growth Assets:	100%	Growth Assets:	100%
2015 2014 2013 2012 2011	9.19% 10.17% 14.34% 6.43% 15.30%	2015 2014 2013 2012 2011	11.26% 17.21% 21.39% -2.80% 10.40%	2015 2014 2013 2012 2011	6.51% 17.22% 22.57% -4.34% 11.30%	2015 2014 2013 2012 2011	18.13% 20.38% 28.27% -3.70% 7.90%
5-year: 10-year:	11.04% 7.37%	5-year: 10-year:	11.18% 6.77%	5-year: 10-year:	10.26% NA	5-year: 10-year:	13.64% NA
Property	100% (100%)	Australian Shares International Shares Defensive Alternative Unlisted Property Listed Property Growth Alternatives	40.7% (40.1%) 41.4% (42.8%) es 5.0% (4.8%) 8.3% (8.2%) 2.1% (1.6%) 2.5% (2.5%)	Australian Shares	100% (100%)	<ul><li>International Shares</li></ul>	100% (100%)

# Pension investment options

The charts below detail NESS Super's six pension investment options and asset allocations as at 30 June 2015. For comparison purposes, 30 June 2014 allocations are shown in brackets. Significant changes were made to the investment structure of the Pension Investment options from 1 October 2015. Please refer to pages 25-27 for details of these changes.

Options	Aggressive	Assertive	Moderate
Asset Mix	Growth: 95% Defensive: 5%	Growth: 83% Defensive: 17%	Growth: 73% Defensive: 27%
What is the objective of the portfolio?*	To outperform CPI + 5% per annum over rolling 7 year periods.	To outperform CPI + 4% per annum over rolling 4 year periods.	To outperform CPI + 3% per annum over rolling 5 year periods.
What are the main investments?	Between 95% and 100% invested in a range of Australian and international shares, Growth Alternative Assets and property.	Between 78% and 88% invested in a range of Australian and international shares, Growth Alternative Assets and property, with the balance in diversified fixed interest investments, Defensive Alternatives and cash.	Between 68% and 78% invested in a range of Australian and international shares, Growth Alternative Assets and property, with the balance in diversified fixed interest investments, Defensive Alternatives and cash.
Members who typically invest	Members who feel comfortable accepting short-term volatile returns in order to achieve higher capital growth in the long term.	Members who feel comfortable accepting short-term volatile returns in order to achieve higher capital growth in the long term, but do not wish to have their benefits fully invested in growth assets.	Members seeking a diversified investment over a broad range of asset classes, in order to achieve higher capital growth in the medium term with a moderate level of risk.
Indication of level of short- term volatility in performance	High	Moderate to high	Moderate
Crediting Rates – Year ended 30 June <sup>1</sup>	2015     12.04%       2014     19.01%       2013     24.22%       2012     -3.18%	2014 17.07%	2014 15.55% 2013 18.49%
Asset allocation at 30 June 2015			



<sup>\*</sup> Investment objectives are not forecasts or guarantee of actual performance.

Cautious		Conservative		Cash	
Growth: 53% Defensive: 47%		Growth: 33% Defensive: 67%		Growth: 0 Defensive: 100	0%
To outperform CPI + annum over rolling 3 periods.		To outperform CPI annum over rolling operiods.		To outperform Australia Bank	
Between 48% and 5 invested in a range of Australian and interrishares, Growth Alter Assets and property balance in diversified interest investments Alternatives and case	of national rnative r, with the d fixed , Defensive	fixed interest investments, Defensive Alternatives and he cash, with the balance in Australian and international		-dated fixed ments and cash.	
Suitable for Member moderate capital gro		Suitable for Membe some capital growth placing a high impo the protection of ca	n whilst rtance on		high level of tho are prepared er returns, after
Moderate		Moderate to low		Low	
2015	7.99%	2015	6.32%	2015	2.56%
2014 2013	12.23% 14.17%	2014 2013	9.15% 9.71%	2014 2013	3.13% 3.92%
2012	3.17%	2012	5.32%	2012	5.39%
Overseas Shares Property Growth Alternatives Total Growth Assets  Defensive Alternatives Fixed Interest Cash	16.7% (18.5%) 16.9% (22.2%) 10.1% (10.0%) 4.5% (2.3%) 48.2% (53.0%) 10.0% (6.6%) 17.8% (18.1%) 24.0% (22.3%)	Australian Shares Overseas Shares Property Growth Alternatives Total Growth Assets Defensive Alternatives Fixed Interest Cash	7.8% (9.7%) 8.9% (11.3%) 10.4% (9.9%) 3.7% (2.1%) 30.8% (33.0%) 8.9% (6.9%) 26.1% (26.4%) 34.2% (33.7)% 69.2% (67.0%)	• Cash	100.0% (100%)
Total Defensive Assets 5	51.8% (47.0%)	<b>Total Defensive Assets</b>	69.2% (67.0%)		

# Managing your investments

# Managing NESS Super's investments is one of the key responsibilities of the Trustee.

In formulating, reviewing and giving effect to the investment strategy for the whole Fund and each investment option, the Trustee will have regard to:

- a. The risk and likely return of investments;
- Liquidity and the ability of the Fund to discharge its existing and prospective liabilities, having regard to the expected cash flow requirements of the Fund;
- c. The availability of reliable valuation information;
- d. Expected tax consequences for the Fund;
- e. Costs that might be incurred by the Fund;
- f. The results of any relevant due diligence undertaken; and
- g. Any other matters the Trustee deems relevant.

The Trustee exercises due diligence in developing, offering and reviewing regularly each investment option.

The Trustee has had regard to the factors highlighted above in the development, offering and review of each investment option. The Trustee employs the services of an independent professional Investment Consultant to assist the Trustee to assess that each factor has been appropriately considered and that the risks taken are appropriate in the context of the objectives, cash flow requirements, liquidity requirements and consistent with the communications made to the beneficiaries of each option.

#### Investment Managers at 30 June 2015

The Trustee has appointed JANA Investment Advisers Pty Ltd (JANA), a subsidiary of the National Australia Bank, to provide implemented asset consulting services to NESS Super.

The Trustee invested the assets underlying NESS Super's investment options in JANA Investment Trusts and in two MLC Corporate Investment Policies, where JANA selects the underlying investment managers for the various asset classes. As at 28 August 2014, the JANA Investment Trusts were transferred to the MLC Corporate Investment Policy.

The investment options also include a legacy investment in a trust managed by the manager listed below that will be realised over time, in consultation with JANA.

Macquarie Specialised Asset Management Limited

#### Reserving policy

NESS Super does not have an investment fluctuation reserve.

Fluctuations in investment returns directly affect members' benefits. A contingency reserve equal to 0.11% of net assets at 30 June 2015, (0.12% in 2014, 0.05% in 2013, 0.43% in 2012.) is maintained. Its use is strictly governed by a Reserving policy. This reserve is invested in a bank account. From 1 July 2014, an Insurance Reserve was also established. Any premium experience rebate paid to NESS Super from the Insurer and any loadings on the insurance premiums will be held in the Insurance Reserve and used to pay any expenses in relation to the administration of insurance claims and may, in some circumstances, subsidise future insurance premiums.

In addition, there is a reserve to cover risks identified through an Operational Risk Financial Requirement (ORFR) process. An operational risk is the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. It is equal to 0.23% of Funds under management at 30 June 2015 and is invested in a separate bank account.

#### Use of derivatives

While the Trustee does not directly invest in derivative securities, investment managers are permitted to use futures, options and other derivative instruments to assist with the effective management of NESS Super's assets, consistent with the Trustee's Investment Policy. However, these instruments may not be used to gear the portfolio.

The Trustee expects that, over the long-term, the use of these instruments will enhance the returns of NESS Super's investment options.

### Investment products used by NESS Super at 30 June 2015

NESS Super uses professional fund managers whose performance is regularly monitored. Over the past two years, NESS Super's assets have been invested in the following products.

	30 June 2015 (\$)	% of total	30 June 2014 (\$)	% of total
Other Investments				
Macquarie Global Infrastructure Fund 11A	3,537,388	0.61%	3,400,710	0.66%
	3,537,388	0.61%	3,400,710	0.66%
JANA Managed Funds				
JANA Passive Australian Share Trust	-	0.00%	26,158,166	5.11%
JANA Core Australian Share Trust	-	0.00%	71,470,111	13.96%
JANA High Alpha Australian Share Trust	-	0.00%	24,593,301	4.80%
JANA Small Caps Australian Share Fund	-	0.00%	5,976,757	1.17%
JANA Core Global Share Trust	-	0.00%	27,627,408	5.39%
JANA Core Global Share Trust with Currency Hedged	-	0.00%	28,817,289	5.63%
JANA Passive Global Share Trust	-	0.00%	23,007,084	4.49%
JANA Emerging Markets Trust	-	0.00%	11,490,753	2.24%
JANA High Alpha Global Share Trust	-	0.00%	23,699,170	4.63%
	0.00	0.00%	242,840,039	47.42%
MLC Life Statutory Fund				
MLC Property Option	6,791,133	1.17%	6,504,243	1.27%
MLC Stable Option	10,316,287	1.78%	8,780,293	1.71%
MLC Australian Shares Option	4,740,437	0.82%	3,285,133	0.64%
MLC Balanced Option	491,039,771	84.68%	198,628,030	38.79%
MLC High Growth Option	44,459,205	7.67%	37,109,810	7.25%
JANA Select Cash Option	4,377,044	0.75%	4,714,963	0.92%
MLC Overseas Shares Option	2,774,225	0.48%	1,305,524	0.25%
	564,498,102	97.35%	260,327,996	50.83%
Pension				
JANA Moderate	6,096,772	1.05%	2,289,069	0.45%
JANA Assertive	307,497	0.05%	124,240	0.02%
JANA Conservative	2,302,966	0.40%	1,398,574	0.27%
JANA Cash	820,487	0.14%	1,004,151	0.20%
JANA Aggressive	393,023	0.07%	246,819	0.05%
JANA Cautious	1,902,074	0.33%	507,540	0.10%
	11,822,819	2.04%	5,570,393	1.09%
	579,858,309	100.00%	512,139,138	100.00%

# NESS Super's financial position

The following financial summary is based on the audited accounts for 2014 and audited accounts for 2015. The audited accounts and auditor's report will be available to members, on request and on our website, from November 2015.

STATEMENT OF CHANGES IN FINANCIAL POSITION	30 June 2015 (\$)	30 June 2014 (\$)
Opening Balance	529,167,439	463,489,402
Plus Income		
Net Investment Income	48,139,962	62,389,513
Interest Received	169,296	150,525
Contributions from Employers and Members	50,323,021	47,255,677
Transfers into NESS Super by Members	8,461,913	5,894,380
Proceeds of Insurance Claims	1,341,000	1,063,547
Other Income	8,743	15,733
Total Income	108,443,935	116,769,375
Less Expenses		
Benefits paid to Members and Dependants	34,308,588	33,036,306
Administrative Costs	2,289,955	2,890,943
Member Insurance Premiums	6,446,503	5,274,784
Commonwealth Government Taxes	6,243,857	9,889,305
Total Expenses	49,288,903	51,091,338
Closing Balance	588,322,471	529,167,439
STATEMENT OF FINANCIAL POSITION AT	30 June 2015 (\$)	30 June 2014 (\$)
Assets		
Investments	579,858,309	512,139,138
Cash at bank	10,552,403	8,128,018
Other	4,040,712	12,534,528
Total	594,451,424	532,801,684
Liabilities		
Benefits Payable	1,127,343	474,706
Other Amounts Payable	593,296	657,301
Provision for Income Tax	4,408,314	2,502,238
Total	6,128,953	3,634,245
Net Assets	588,322,471	529,167,439

# Fees and other costs

## **NESS Super members**

#### Breakdown Fees and Costs for 2014/15

The following table shows a breakdown of fees and costs that applied to NESS Super members' accounts in the year ended 30 June 2015. This information may be read together with your Member Statement detailing your specific benefits and transactions over the same period. Please refer to the NESS Super PDS dated 1 July 2015 for more information on current fees and costs and contact a Helpline Officer on: 1800 022 067 for any further assistance.

Type of fee or cost	Amount \$	How and when paid
Management Costs		
Administration Fees     The fees and costs for     managing your investments	\$1.40 per week (\$72.80 pa) plus 0.1275% of your NESS Super account	Deducted from your NESS Super account balance monthly
Investment Fees     The amount you pay for the specific investment options that apply to you	A percentage fee ranging from 0.16% for the Cash Option; 0.68% for the MySuper Option; to 0.89% for the Property Option. (refer below Breakdown of Management Costs table for investment fees in relation to all options)	Deducted from the crediting rate before it was applied to your NESS Super account balance
Withdrawal Fee The fee on each amount you take out of your investment	\$63.55	Deducted from your account each time a benefit was paid
Note: NESS Super does not charge any:	Nil	Not applicable
<ul><li>Switching fees</li><li>Establishment fees</li><li>Contribution fees</li><li>Termination fees</li></ul>		

## Fees and other costs cont.

## **NESS Super members**

#### **Breakdown of Management Costs**

This table shows a breakdown of the percentage based Management Costs shown. These management fees are deducted partly from investment earnings prior to the earning rate for that investment option being determined and partly from a monthly deduction from account balances.

Investment management fees are passed on to members by way of an adjustment to the declared crediting rates.

Investment Option	Administration Fee 2014/15 (%)	Base Management Fee 2014/15 (%)	Buy/Sell Spread 2014/15 (%)	Performance Fee 2014/15 (%)	Total Investment Fee 2014/15 (%)
Cash	0.1275	0.16	Nil	Nil	0.16
Stable	0.1275	0.62	Nil	0.03	0.65
NESS MySuper	0.1275	0.60	Nil	0.08	0.68
Property	0.1275	0.89	Nil	Nil	0.89
High Growth	0.1275	0.66	Nil	0.07	0.73
Australian Shares	0.1275	0.60	Nil	0.21	0.81
Overseas Shares	0.1275	0.72	Nil	-0.03	0.69

Note: the fees in the table above reflect the fees applicable to the 2014/2015 financial year.

#### Administration fee – asset based

For the 2014/15 review year, an asset based fee of 0.1275% was charged to members each month at the rate of 1/12th of the asset based fee, based on each member's net asset balance at the end of the month. This fee is intended to cover operating expenses incurred by the Trustee in managing NESS Super and typically includes expenses which can be deducted from NESS Super's assets pursuant to its Trust Deed.

#### Performance fees

Where an investment manager charges a performance fee, that fee will be included in the management costs of the relevant investment option (as set out in the Breakdown of Management Costs table) and be passed on to members by way of an adjustment to the crediting rate which will reduce the investment performance of the relevant investment option.

#### Goods and Services Tax (GST)

Fees and costs shown above, include GST and stamp duty if applicable, unless stated otherwise.

# Fees and other costs

## **NESS Super Pension members**

The following table shows a breakdown of fees and costs that applied to NESS Pension members' accounts in the year ended 30 June 2015. This information may be read together with your Member Statement detailing your specific benefits and transactions over the same period. Please refer to the NESS Pension PDS dated 1 October 2015 for more information on current fees and costs and contact a Helpline Officer on: 1800 022 067 for any further assistance.

Type of fee or cost	Amount (% or \$)	How and when paid
Management Costs		
Administration Fees     The fees and costs for managing your investments	\$1.40 per week (\$72.80 pa) plus 0.20%p.a of your NESS Super Pension account balance up to a maximum charge of \$9.59 per week (or \$500 per year)	Deducted from your NESS Super Pension account balance monthly
Investment Fees     The amount you pay for the specific investment options that apply to you	A percentage fee ranging from 0.16% for the Cash Option to 0.96% for the Assertive Option. (refer below Breakdown of Management Costs table for investment fees in relation to all options)	Deducted from the crediting rate before it was applied to your NESS Super Pension account balance
Withdrawal Fee The fee on each amount you take out of your investment	\$50	Deducted from your account each time a benefit was paid
Note: NESS Super does not charge any:	Nil	Not applicable
<ul><li>Switching fees</li><li>Establishment fees</li><li>Contribution fees</li><li>Termination fees</li></ul>		

## Fees and other costs cont.

## **NESS Super Pension members**

#### Management costs

This table shows a breakdown of the percentage based management costs.

These management fees are deducted partly from investment earnings prior to the earning rate for that investment option being determined and partly from a monthly deduction from account balances. Investment management fees are passed on to members by way of an adjustment to the declared crediting rate.

Investment Option	Administration Fee 2014/15	Base Management Fee 2014/15 (%)	Buy/Sell Spread 2014/15 (%)	Performance Fee 2014/15 (%)	Total Investment Fee 2014/15 (%)
Cash	0.20%	0.16	Nil	Nil	0.16
Conservative	0.20%	0.65	Nil	0.04	0.69
Cautious	0.20%	0.74	Nil	0.06	0.80
Moderate	0.20%	0.81	Nil	0.08	0.89
Assertive	0.20%	0.86	Nil	0.10	0.96
Aggressive	0.20%	0.75	Nil	0.11	0.86

<sup>\*</sup>Note. The fees in the table above reflect the fees applicable to the 2014/15 financial year.

#### Administration charge

For the 2014/15 review year, an asset based fee of 0.20% pa was charged to members each month at the rate of 1/12th of 0.20%, based on members' net asset balances at the end of the month. It is important to note that the Investment fees include an allowance for indirect investment fees which is inconsistent with the disclosures applying at 1 July 2014 The maximum charge is \$9.59 per week applies to members with account balances of \$250,000 and over.

This charge is intended to cover operating expenses incurred by the Trustee in managing the pension and typically includes expenses which can be deducted out of Fund assets pursuant to the Trust Deed

#### Goods and Services Tax (GST)

Fees and costs shown in above include GST and stamp duty if applicable.

#### Income Tax and its effect on fees



## Fees and other costs

#### General information

NESS Super pays tax on contributions and investment income and receives a tax deduction for any expenses it incurs. From 1 July 2014, this tax deduction for expenses will be held in the Contingency Reserve and used to pay administration expenses and other Trustee expenses.

No tax is payable on investment earnings of NESS Super Pension.

The benefit of any income tax savings on investment earnings are passed to members indirectly when the Trustee determines the crediting rate that applies to members' accounts.

#### Insurances

For the period 1 July 2014 to 30 June 2015, the cost of Default cover was:

Type of cover	Cost per unit of cover	Cost of Default cover equal to 2 units
Death	\$1.60	\$3.20
TPD	\$2.17	\$4.34
TSC	\$0.64	\$1.28

From 1 July 2015, the cost of Default insurance cover will decrease to \$3.06 and \$4.12 per 2 units of Death cover and 2 units of Total and Permanent Disablement cover. The cost of 2 units of Temporary Salary Continuance cover will remain the same.. Insurance cover, including Default cover, is subject to members meeting the eligibility requirements. Please refer to the NESS Super Insurance Guides, available on the website www.nesssuper.com.au, for terms and conditions that apply to your age, cover and membership.

#### Surcharge

An additional tax known as Surcharge may apply to certain employer contributions and before-tax member contributions for higher income earners for the financial years 1997-2005. This tax was abolished for contributions paid after 30 June 2005. However the Trustee may still receive a surcharge assessment or amended surcharge assessment for you for the financial years 1997-2005.

If the Trustee does receive a surcharge assessment or amended surcharge assessment that applies to you, it will be deducted from your account in the Fund. If the Trustee receives an assessment after you have left NESS, it will generally be forwarded on to the fund or institution to which you have forwarded your benefits.

#### Changes to fees

Fees may change from time to time. You will be notified of any increase at least 30 days in advance of the change becoming effective.

## Additional Information

## Significant Events during the period 1 July 2014 to 30 June 2015

While there were no Signficant Events during the period 1 July 2014 to 30 June 2015, a number of important changes were made on or after 1 July 2015:

#### Changes to NESS Pension investments effective on 1 October 2015

#### Investments

We have worked with our asset consultants, JANA Investments Advisers Pty Ltd (JANA) to enhance our range of Pension investment options. JANA has reviewed the investment objectives, asset allocations and risk objectives for each of our Pension investment options. They have recommended strategic changes to each that better reflect the need of Pension members for short-term stability of returns and downside risk protection. As a result, we will be making changes to our investment options as listed below. You will see that the portion of assets allocated to growth assets has been decreased for several of the options, as has the likelihood of short-term volatility.

Importantly, we are also introducing broader ranges for the asset allocation between growth and defensive assets. This will allow for more active management of these options in times of market volatility.

For the Cautious and Conservative investment options, the return objectives will increase and the investment timeframe will be increased to 5 years. This shift is in line with the view of maintaining a longer-term investment horizon for the Assertive and Aggressive options, and a shorter to medium investment horizon for the Cautious and Conservative options.

Below you'll see the current characteristics of the NESS Pension investment options and the new characteristics that will be effective 1 October 2015. The Pension Cash option will remain unchanged and is not included below.

#### Pension Aggressive option

	Current	From 1 October 2015
Asset Mix	Growth: 100%	Growth: 100%
	Defensive: 0%	Defensive: 0%
Investment Objective	CPI + 5% per annum over rolling 5 year periods	CPI + 4% per annum over rolling 10 year periods
Standard Risk Measure*	Risk Band: 6	Risk Band: 6
	Risk Label: High	Risk Label: High
	Estimated number of negative annual returns over any 20 year period: 4 – 6	Estimated number of negative annual returns over any 20 year period: 4 – 6
Investments	Between 95% and 100% invested in a range of Australian and international shares, Growth Alternative Assets and property	Between 80% and 100% invested in a range of Australian and international shares, Growth Alternative Assets and property

#### Pension Assertive option

	Current	From 1 October 2015
Asset Mix	Growth: 83%	Growth: 80%
	Defensive: 17%	Defensive: 20%
Investment Objective	CPI + 4% per annum over rolling 4 year periods	CPI + 3.5% per annum over rolling 10 year periods
Standard Risk Measure*	Risk Band: 6	Risk Band: 5
	Risk Label: High	Risk Label: Medium to High
	Estimated number of negative annual returns over any 20 year period: 4 – 6	Estimated number of negative annual returns over any 20 year period: 3 – 4
Investments	Between 78% and 88% invested in a range of Australian and international shares, Growth Alternative Assets and property, with the balance in fixed interest investments, Defensive Alternatives and cash	Between 60% and 90% invested in a range of Australian and international shares, Growth Alternative Assets and property, with the balance in fixed interest investments, Defensive Alternatives and cash

#### Pension Moderate option

	Current	From 1 October 2015
Asset Mix	Growth: 73%	Growth: 70%
	Defensive: 27%	Defensive: 30%
Investment Objective	CPI + 3% per annum over rolling 5 year periods	CPI + 3% per annum over rolling 5 year periods
Standard Risk Measure*	Risk Band: 5	Risk Band: 4
	Risk Label: Medium to High	Risk Label: Medium
	Estimated number of negative annual returns over any 20 year period: 3 – 4	Estimated number of negative annual returns over any 20 year period: 2 – 3
Investments	Between 68% and 78% invested in a range of Australian and international shares, Growth Alternative Assets and property, with the balance in fixed interest investments, Defensive Alternatives and cash	Between 50% and 80% invested in a range of Australian and international shares, Growth Alternative Assets and property, with the balance in fixed interest investments, Defensive Alternatives and cash

#### **Pension Cautious option**

	Current	From 1 October 2015
Asset Mix	Growth: 53%	Growth: 50%
	Defensive: 47%	Defensive: 50%
Investment Objective	CPI + 2% per annum over rolling 3 year periods	CPI + 2.5% per annum over rolling 5 year periods
Standard Risk Measure*	Risk Band: 4	Risk Band: 3
	Risk Label: Medium	Risk Label: Low to Medium
	Estimated number of negative annual returns over any 20 year period: 2 – 3	Estimated number of negative annual returns over any 20 year period: 1 – 2
Investments	Between 48% and 58% invested in a range of Australian and international shares, Growth Alternative Assets and property, with the balance in fixed interest investments, Defensive Alternatives and cash	Between 30% and 60% invested in a range of Australian and international shares, Growth Alternative Assets and property, with the balance in fixed interest investments, Defensive Alternatives and cash

#### Pension Conservative option

	Current	From 1 October 2015
Asset Mix	Growth: 33%	Growth: 30%
	Defensive: 67%	Defensive: 70%
Investment Objective	CPI + 1% per annum over rolling 3 year periods	CPI + 2% per annum over rolling 5 year periods
Standard Risk Measure*	Risk Band: 2	Risk Band: 2
	Risk Label: Low	Risk Label: Low
	Estimated number of negative annual returns over any 20 year period: 0.5 – 1	Estimated number of negative annual returns over any 20 year period: 0.5 – 1
Investments	Between 62% and 72% invested in a range of fixed interest investments, Defensive Alternatives and cash, with the balance in Australian and international shares, Growth Alternative Assets and property	Between 60% and 90% invested in a range of fixed interest investments, Defensive Alternatives and cash, with the balance in Australian and international shares, Growth Alternative Assets and property

# Additional Information cont.

\* The Standard Risk Measure is based on industry guidance to allow members to compare investment options that are expected to deliver a similar number of negative annual returns over any 20-year period. The Standard Risk Measure is not a complete assessment of all forms of investment risk, for instance it does not detail what the size of a negative return could be or the potential for a positive return to be less than a member may require to meet their objectives. Further, it does not take into account the impact of administration fees and tax on the likelihood of a negative return. Members should still ensure they are comfortable with the risks and potential losses associated with their chosen investment option/s.

Full details of the revised Long Term Asset Allocations and Ranges for the NESS Pension investment options are outlined in Appendix 1 on page 27.

#### Fees and costs

NESS Super is committed to maintaining a low cost structure and providing value for money for our members. As a result of appointing different investment managers and creating new investment option structures that better meet the needs of our Pension members, there will be an increase in investment management costs.

While the total investment fee for each NESS Pension investment option will increase slightly, it is expected that the volatility of returns will decrease.

The table below shows the current investment fee for each NESS Pension investment option and the investment fee that will apply from 1 October 2015.

NESS Pension investment options	Current Investment fee	Investment fee from 1 October 2015	
Cash	0.16%	0.165%	
Conservative	0.63%	0.787%	
Cautious	0.71%	0.940%	
Moderate	0.79%	1.037%	
Assertive	0.83%	1.116%	
Aggressive	0.82%	1.013%	

The table below shows the components of the investment fees from 1 October 2015, including the Investment Performance fee component and Indirect investment fees and costs.

NESS Pension investment options	Investment Performance fee component of Investment fee <sup>1</sup>	Indirect fee component of Investment fee <sup>2</sup>	Total Investment fee from 1 October 2015
Cash	0.00%	0.000%	0.165%
Conservative	0.05%	0.189%	0.787%
Cautious	0.08%	0.231%	0.940%
Moderate	0.08%	0.252%	1.037%
Assertive	0.08%	0.272%	1.116%
Aggressive	0.08%	0.125%	1.013%

<sup>1.</sup> Investment Performance fees form part of the total investment fee you pay to invest in a NESS Pension investment option. Investment Performance fees may be paid where an investment manager outperforms a predetermined investment benchmark. The level of the Investment Performance fees varies each year depending on the performance of the investment manager relative to this benchmark. These are our estimates of the Investment Performance fees applicable for each option.

<sup>2.</sup> The investment fees in the NESS Pension PDS dated 1 July 2014 did not include an allowance for indirect investment fees or costs. The disclosure of fees shown above is in accordance with guidance from the relevant regulators.

#### Ability to nominate when Pension payments start

NESS Pension members can choose how often they would like to receive their pension payments - bi-monthly, monthly, quarterly, half-yearly or yearly.

From 1 July 2015, members who choose to receive their payments quarterly, half-yearly or yearly will be able to nominate which month they would like these payments to be made. Prior to this change, there were set dates for members choosing these frequencies to receive their payments.

#### Change to frequency of investment option switching

From 1 July 2015, NESS Super and NESS Pension members will be able to switch their investment choices weekly.

- Through MemberAccess or Pension MemberAccess at www.nesssuper.com.au. If we receive your electronic notification by 11.59 pm (Sydney Australia time) on a Monday, the investment switch will become effective on the following Thursday. Requests submitted after this time will be processed the following week.
- By completing a NESS Super Change my Investment Choice Form or a NESS Pension Change My Investment Choice Form, available from our website www.nesssuper.com.au or by contacting us on 1800 022 067. If we receive your completed form in the mail by 5.00 pm (Sydney Australia time) on a Monday, the investment switch will become effective on the following Thursday. If the Monday is a public holiday, your form must be received by 5.00 pm (Sydney Australia time) on the last business day prior to the Monday to be effective the following Thursday. Forms received after this time will be processed the following week.

#### Appendix 1:

#### Changes to Long Term Asset Allocations and Ranges

See tables below for a summary of the changes to the Long Term Asset Allocations (LTAAs) and ranges for the NESS Pension investment options.

Please note: There are no changes to the Long Term Asset Allocation and Ranges for the Pension Cash option.

	P	ension Agg	ressive opti	on				n
	Current LTAA		LTAA from 1 October 2015		Current LTAA		LTAA from 1 October 2015	
	LTAA	Range	LTAA	Range	LTAA	Range	LTAA	Range
Australian Equities	53.0%	43-63	46.0%	30-60	42.0%	32 - 52	30.0%	15-45
Global Equities	34.0%	24-44	33.0%	15-45	28.0%	18 - 38	23.0%	10-40
Property	10.0%	0-16	10.0%	0-20	10.0%	0 - 20	10.0%	0-20
Growth Alternatives	3.0%	0-10	11.0%	0-30	3.0%	0 - 10	17.0%	0-30
Growth Assets	100.0%	95-100	100.0%	80-100	83.0%	78 - 88	80.0%	60-90
Defensive Alternatives	0.0%	0-5	0.0%	0-15	7.0%	0 - 15	12.0%	0-25
Fixed Interest	0.0%	0-5	0.0%	0-20	10.0%	0 - 20	8.0%	0-30
Cash	0.0%	0-5	0.0%	0-15	0.0%	0 - 10	0.0%	0-20
Defensive Assets	0.0%	0-5	0.0%	0-20	17.0%	12 - 22	20.0%	10-40
Total Assets	100%		100%		100%		100%	

# Additional Information cont.

		Pension Mo	derate optic	on	Pension Cautious option			n
	Current LTAA		LTAA from 1 October 2015		Current LTAA		LTAA from 1 October 2015	
	LTAA	Range	LTAA	Range	LTAA	Range	LTAA	Range
Australian Equities	36.0%	26 - 46	26.0%	10-40	24.0%	14 - 34	17.0%	0-30
Global Equities	24.0%	14 - 34	18.0%	5-35	16.0%	6 - 26	11.0%	0-30
Property	10.0%	0 - 20	10.0%	0-20	10.0%	0 - 20	10.0%	0-20
Growth Alternatives	3.0%	0 - 10	16.0%	0-30	3.0%	0 - 10	12.0%	0-30
Growth Assets	73.0%	68 - 78	70.0%	50-80	53.0%	48 - 58	50.0%	30-60
Defensive Alternatives	7.0%	0 - 15	12.0%	0-30	7.0%	0 - 15	15.0%	0-30
Fixed Interest	15.0%	5 - 25	18.0%	0-40	30.0%	10 - 50	35.0%	0-50
Cash	5.0%	0 - 20	0.0%	0-25	10.0%	0 - 30	0.0%	0-30
Defensive Assets	27.0%	22 - 32	30.0%	20-50	47.0%	42 - 52	50.0%	40-70
Total Assets	100%		100%		100%		100%	

	Pension Conservative option						
	Curre	nt LTAA	LTAA from 1 October 2015				
	LTAA	Range	LTAA	Range			
Australian Equities	12.0%	2 - 22	10.0%	0-20			
Global Equities	8.0%	0 - 15	7.0%	0-20			
Property	10.0%	0 - 20	5.0%	0-15			
Growth Alternatives	3.0%	0 - 10	8.0%	0-20			
Growth Assets	33.0%	28 - 38	30.0%	10-40			
Defensive Alternatives	7.0%	0 - 15	13.0%	0-30			
Fixed Interest	40.0%	20 - 60	47.0%	0-60			
Cash	20.0%	0 - 40	10.0%	0-40			
Defensive Assets	67.0%	62 - 72	70.0%	60-90			
Total Assets	100%		100%				

#### Our partners providing benefits to members

NESS Super has arranged for a number of additional benefits to members including:

- Health insurance cover through NIB.
- Banking products and home loans through ME Bank.
- Financial advice through Money Solutions.

#### NESS SUPER'S Eligible Rollover Fund

Your superannuation account balance may be transferred to an eligible rollover fund (ERF) if your super account balance falls below \$500 and if we have not received contributions for 15 months or more. The nominated Eligible Rollover Fund for NESS Super is AUSfund ABN 85 945 681 973.

If you are transferred to AUSfund you will cease to be a member of NESS Super and, therefore, any insurance cover held in NESS Super will cease and you will, instead, be subject to AUSfund's governing rules. If NESS Super can provide AUSfund with your current contact details, AUSfund will provide you with its current Product Disclosure Document which contains details of AUSfund, its investments and charges.

Members can transfer their AUSfund benefits to another complying superannuation fund at any time.

AUSfund's contact details are:

#### The AUSfund Administrator

PO Box 2468 Kent Town SA 5071.

Phone: 1300 361 798 (for the cost of a local call) Fax: 1300 366 233 (for the cost of a local call)

Hours: 8.30am to 5.00pm Monday to Friday (local time)

Website: unclaimedsuper.com.au admin@ausfund.net.au Email:

#### How we protect your privacy

The Privacy Act 2000 outlines standards for the collection. maintenance and disclosure of information about individuals, and the consequences of an individual not providing information when requested and provides for the destruction of personal information once it is no longer required. These policies, documentation and administrative procedures are necessary to ensure compliance with the requirements of the Act has been achieved. Please see the current NESS Super PDS for more information.

If you would like a copy of the NESS Super Privacy Statement, please contact us on freecall 1800 022 067 or visit our website www.nesssuper.com.au

#### **Enquiries and complaints**

NESS Super has established a procedure for the prompt handling of member enquiries and complaints. If you have a general enquiry about NESS Super or about your account, please ring our member helpline 1800 022 067 or write to:

#### **NESS Super Administration**

Locked Bag 20 Parramatta NSW 2124.

If you have a complaint please write to:

#### **NESS Super Complaints Officer**

**NESS Super** Locked Bag 20 Parramatta NSW 2124

or phone 1800 022 067 (free call).

The Australian Securities and Investment Commission (ASIC) also has an infoline on 1300 300 630, (option 3, then option 4) which you may use to make a complaint and obtain information about your rights.

There is no fee for lodgement or management of your complaint. NESS Super will respond in writing to your complaint within 90 days of receipt. If necessary your complaint will be considered by the Trustee Board, which will advise of its decision within 30 days.

If your complaint is not resolved within 90 days or if you are not happy with the Trustee's response, you can contact the Superannuation Complaints Tribunal (SCT). The SCT is an independent tribunal set up by the Federal Government to settle superannuation complaints. The SCT must consider whether the Trustee of a Fund has been fair and reasonable in making a decision that relates to a member. If you wish to complain to the SCT you should contact it to determine if it can deal with your complaint. The SCT will not consider a complaint that has not been through NESS Super's internal complaints process or if your complaint relates to the management of NESS Super generally.

Before lodging a complaint we suggest that you phone the SCT on 1300 884 114 for the cost of a local call anywhere in Australia.

## Additional Information cont.

#### Make sure your employer is paying your super

Generally, the law requires your employer to pay 9.5% super contributions for you in addition to your salary or wages.

These contributions are credited to your NESS Super account.

These contributions are shown on your NESS Super Annual Member Statement and half-yearly transaction report.

You can also access your account online at www.nesssuper.com.au using MemberAccess to check the payments your employer has made.

If you are concerned your employer isn't making super payments for you, you can write to the Australian Taxation Office and ask it to check with your employer on your behalf.

#### Information available on request

You can inspect other documents on request, for example:

- the Trust Deed
- the Investment Policy Statement
- the latest audited accounts and auditor's report
- details of how Trustee Directors are appointed
- the inquiries and complaints procedure
- NESS Super's Privacy Policy
- NESS Super's Risk Management Strategy
- NESS Super's Insurance Policies.

Call us to arrange for an inspection of these documents at our office.

If you have any questions about this Report, you can address them to the Fund Secretary via email on angiem@nesssuper.com.au

#### Stay in touch if you move

If you change address, don't forget to let us know so you can continue to get the information issued by NESS Super. You can advise us online through our website or you can call, email or write to NESS Super.

If we do lose track of you because we don't have your current address, your super may be classified as a "lost" or "unclaimed". If so, you may be able to find it via Australian Taxation Office's (ATO) online tool, SuperSeeker.

The ATO can be contacted on 13 28 65 or via the Individuals section of the ATO website www.ato.gov.au

#### Contact us

There are four easy ways to contact NESS Super if you have a question or want more information about your super.

Members who wish to inspect the full audited accounts of the Fund, the Trust Deed, the Annual report to APRA or the Auditor's certificate should contact:

Angie Mastrippolito **Chief Executive Officer** Telephone: (02) 9715 3720

For enquiries relating to annual member statements, benefit payments, rollovers, insurance and pensions, please contact a Helpline Officer on: 1800 022 067

Monday to Friday, between 8:00am and 8:00pm EST.

We are ready to help you with any information you need about your account.

- Write to us: **NESS Super Administration** Locked Bag 20 Parramatta NSW 2124.
- E-mail us: nessadmin@aas.com.au
- Website and online access: www.nesssuper.com.au

Simply logon to access up-to-date news and information. You can also download the latest member publications and forms.



